

# Theme 06: **DIVERSITY**

**Diversity** – How to make the library welcoming to all

## KEEP:

- PERSON @ ENTRY
  - ANYONE CAN ENTER + #S RIGHT QUANTITY
  - FIND HELP FOR WHERE THEY WANT TO GO → DIRECTIONS, CHOICE
  - OPEN, AVAILABLE TERMINALS
  - VISIBLE CLASS ACTIVITY + ENGAGEMENT
  - ACADEMIC SUPPORT (EG SPINELLI) NEAR STUDY SPACE
  - PRIVACY AROUND INDIVIDUAL WORKSTATION
  - ABILITY TO ANONYMOUSLY EXPLORE CONTROVERSIAL ISSUES + USE RESOURCES
  - COLLECTION DEVELOPMENT POLICY (DIVERSE ACQUISITIONS) + HOLDINGS
  - ASSES + INSTRUCTION TO SHOWCASE RESEARCH
- ④ NEXT STEP

## TOSS

Anything that isolates or segregates

→ can assist tech move into a room too → Room Service

## toss

- Dark close stacks upstairs where you have to turn on light
- intimidation (how do you create space/room to walk in)

SS:  
SS

you get  
what you get

king type =  
characteristics  
action.

DIVER  
to  
CREATE:

Feel Greeted

- variety of types → w/vari characteristics
- Variety of location
- overlap

\* wayfinding \*

- visible repres of cultural diversity

Create

- exhibit around building → not just in sp Coll
- main traffic
- foster discuss
- demonstrate diversity
- even permanent install
- space for active-inform discussion

DIVER  
to  
Create

Places that encourage group work  
way to identify/name group spaces  
so you "can meet someone there"

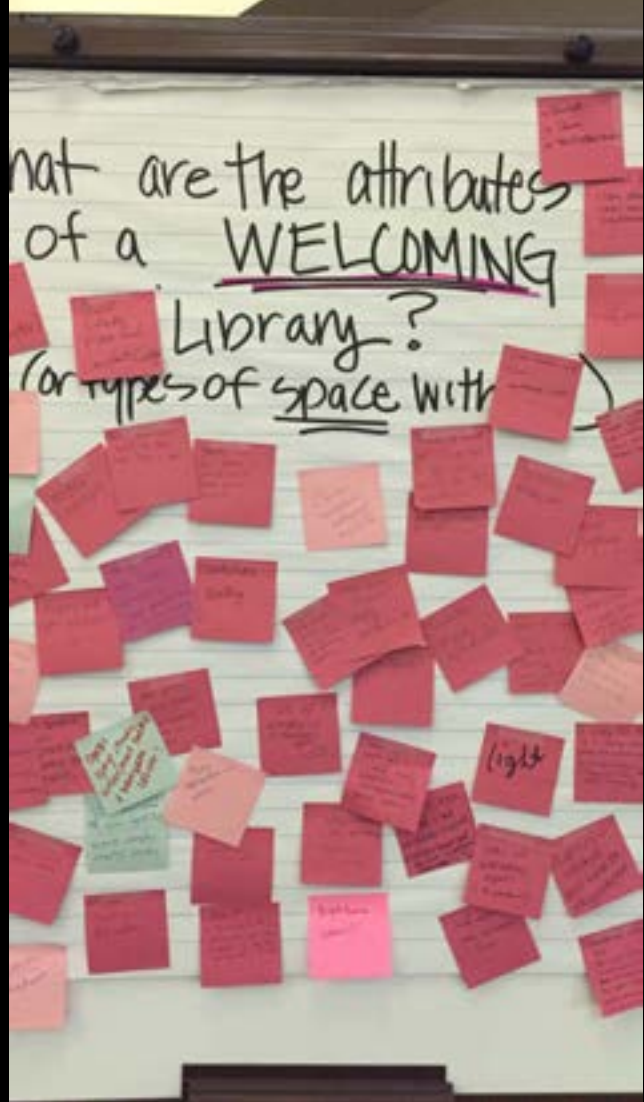
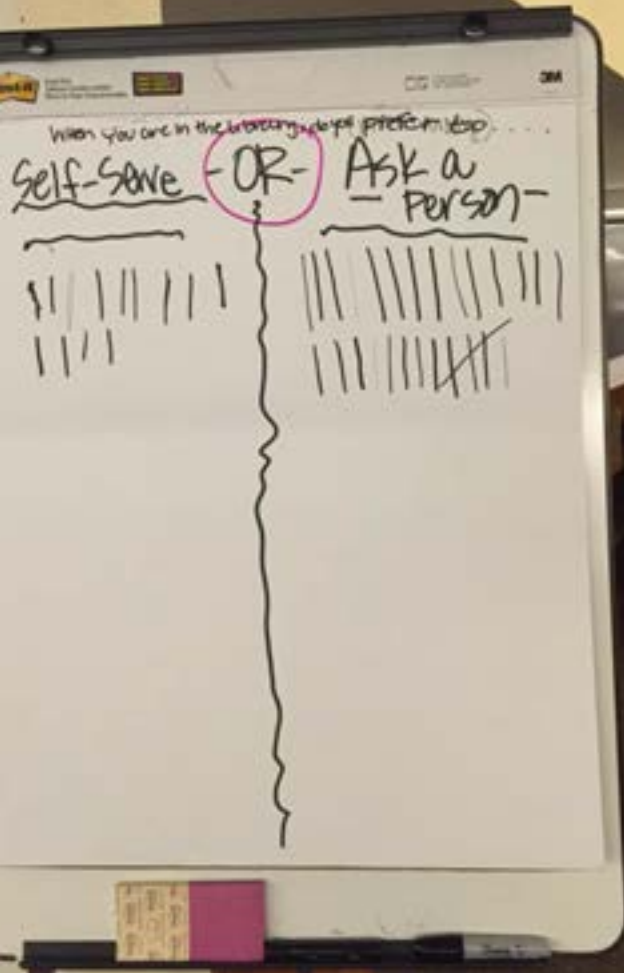
Protocol of use → make transparent

king support → to research/learn  
own

isting programming - co-working

characteristics of group studies  
→ lighting → not claustrophobic  
→ protocol → quantity





# What are the attributes of a WELCOMING Library

## KEY THEMES:

- Eliminate any elements that isolate or segregate
- The library provides a place to **ANONYMOUSLY** explore controversial issues and use resources
- Anyone can enter and **FIND HELP** for various needs
- Establish and create transparency for space **PROTOCOL**
- VARIETY, FLEXIBILITY, CONTROL, ADJUSTABILITY, **CHOICE**
- **DEMONSTRATE/SHOWCASE DIVERSITY** of campus through installations, exhibits, resources
- RIGHT SIZING / RIGHT QUANTITY: Open **AVAILABLE** rooms and terminals, equipment is available for use/check-out

# What are the attributes of a WELCOMING Library

## PHYSICAL / OBJECT / SPACE

- Organization of space: how you move through is **intuitively** understood.
- Clear navigation methods – **WAYFINDING**
- **Group studies:** welcoming through scale, quantity, lighting, control
- **Quality of space:** light, comfortable, appealing, connection to nature
- Locate **study spaces near library resources and academic support**
- Classes and instruction to **showcase** resources
- Space for prayer or religious practices
- Visible class activity and engagement
- Support **diverse needs** by offering a range of **CHOICES** for study space and level of human contact PLUS some level of ability to **take ownership and adjust elements** of space for individual study/ work methods

# What are the attributes of a WELCOMING Library

## CULTURE / BEHAVIOR / SERVICES

- Opportunity for eye contact / human connection / friendly staff **OR** method of self-service upon entry
- Create clear / transparent **protocol and “rules”** that accommodate a variety of work styles and needs.
- Make room for **diversity of thought**: through active/impromptu discussion space, exhibits or curated collections
- **Hosting** of programming / co-working / study-sessions
- Ease of access to assistive technology, other resources
- PERSONALIZATION / CUSTOMIZATION:
  - *Of services, spaces, collection access*

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